Nonviolent Crisis Intervention® Training

from Crisis Prevention Institute

3/6/2017
Nonviolent Crisis Intervention® Training

What is it?

• Focused on prevention
  • equips staff with proven strategies for safely defusing anxious, hostile, or violent behavior at the earliest possible stage. It’s been setting the standard for crisis prevention and intervention training for over 35 years.

• Reduces the risk of injury.

• Complies with legislative mandates.

• Minimize exposure to liability.

• Promotes Care, Welfare, Safety, and Security℠.
Philosophy

• The goal of staff is to intervene in a way that provides for the Care, Welfare, Safety, and Security of all who are involved in a crisis situation.

• In order to accomplish this goal, staff members must ask themselves questions such as:
  • How do I recognize the early warning signs that a person’s behavior may escalate?
  • How can I intervene effectively before the person’s behavior becomes dangerous?
  • If a person does become violent, how can I control the violence while still providing Care, Welfare, Safety, and Security for all involved?
Components

• See workbooks
• Agendas of the course topics
• Top 10 points about Chapter 103 & Chapter 103 handout
The CPI Crisis Development Model™

Crisis Development/ Behavior Levels
1. Anxiety
2. Defensive
3. Acting Out Person
4. Tension Reduction

Staff Attitude/ Approaches
1. Supportive
2. Directive
3. Nonviolent Physical Crisis Intervention
4. Therapeutic Rapport

Integrated Experience
The CPI Verbal Escalation Continuum℠

1. Questioning
2. Refusal
3. Release
4. Intimidation
5. Tension Reduction

CARE
WELFARE
SECURITY
Additional Supports

• Monthly Team Meetings
• Coaching
• Behavioral Supports
  - If more than 5 in one month reconvene the team