

Need Technology ASSISTANCE?

We're Here to Help!



Getting Tech Support:

Students and families who require technology support can reach out to the ICCSD Technology Help Desk by email (helpdesk@iowacityschools.org), phone at (319) 688-1950, or by chat at <http://innovation.iowacityschools.org> between 7:30 AM and 4:30 PM. [More information is available here.](#)



Requesting Home Internet:

Families who do not have internet access at home can request it through the District by filling out the [Home Internet Request Form](#). We will work to get your home connected via Mediacom or ImOn or will provide a cellular hotspot for student use.



Accessing Course Content:

Elementary (PK-6) students can access course content using Seesaw, through [Clever](#), while secondary (7-12) students can access course content using [Canvas](#). Please reach out to your child's teacher or school librarian to get more information about logging in and using these services.

Resources:

ICCSD Innovation Site: <http://innovation.iowacityschools.org/>

ICCSD Tech Support: <https://bit.ly/2HKFu6u>

ICCSD Home Internet Requests: <https://bit.ly/31T1brH>

ICCSD Technology How-To Guides: <https://bit.ly/3e8rOOI>

ICCSD Technology Getting Logged In: <https://rb.gy/4jatal>

ICCSD Technology Visual Resources: <https://rb.gy/pkjqzi>



Questions? Call (319) 688-1000



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www.IowaCitySchools.org/ReturnToLearn